

# Hisense

life reimagined

## **USER'S OPERATION MANUAL**

Before operating this unit, please read this manual thoroughly, and retain for future reference

**RQ768N4GBE**

EN

English

# Contents

**Thank you for choosing Hisense. We are sure you will find your new refrigerator a pleasure to use. However, before you use the appliance, we recommend that you carefully read the instructions, which provide details about installing and using the product. Please keep this manual for future reference.**

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## Safety and warning information

For your safety and correct usage before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that anyone using it throughout its life, will be properly informed on its usage and safety notices. For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.



### **Safety for children and others who are vulnerable people**

#### **According to EN standard**

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

# Safety and warning information



## Safety for children and others who are vulnerable people

According to IEC standard

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Keep all packaging away from children as there is risk of suffocation.

If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.

If this appliance, featuring magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

# Safety and warning information

## General safety

- **WARNING**

This appliance is intended to be used in household and similar applications such as 1. staff kitchen areas in shops, offices and other working environments; 2. farm houses and by clients in hotels, motels and other residential type environments;

1. bed and breakfast type environments;
2. catering and similar non-retail applications.

- **WARNING**

Fill with potable water only.

- **WARNING**

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

- **WARNING**

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- **WARNING**

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

# Safety and warning information



## General safety

- **WARNING**

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

- **WARNING**

Do not damage the refrigerant circuit.

- **WARNING**

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

- **WARNING**

The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal centre. Do not expose to flame.

- **WARNING**

When positioning the appliance, ensure the supply cord is not trapped or damaged.

- **WARNING**

Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

# Safety and warning information



## Replacing the illuminating lamps

- **WARNING**

The illumination lamps must not be replaced by the user! If the illumination lamps is damaged, contact the customer helpline for assistance. This warning is only for refrigerators that contain illumination lamps.



## Refrigerant

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit become damaged. The refrigerant (R600a) is flammable.

# Safety and warning information

## Refrigerant

- **WARNING**

Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

- **WARNING**

Risk of fire / flammable materials If the refrigerant circuit should be damaged:

1. Avoid opening flames and sources of ignition.
2. Thoroughly ventilate the room in which the appliance is situated.

It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire, and/or electric shock.



# Safety and warning information

## **Electrical safety**

1. The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6. You must not operate the appliance without the interior lighting lamp cover.
7. The fridge is only applied with power supply of single phase alternating current of 220~240V/50Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A. C. Automatic voltage regulator of more than 350W to the fridge. The fridge must be employed a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.

# Safety and warning information

## Daily use

- Do not store flammable gas or liquids in the appliance, There is a risk of an explosion.
- Do not operate any electrical appliances in the appliance (e. g. electric ice cream makers, mixers etc.).
- When unplugging always pull the plug from the mains socket, do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.
- This refrigerating appliance is not intended to be used as a built-in appliance.
- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- The appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.
- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.

## Safety and warning information

- The appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.
- Frozen food can cause frost burns if consumed straight from the freezer compartment.
- Do not place the appliance in direct sunlight.
- Keep burning candles, lamps and other items with naked flames away from the appliance and do not set the appliance on fire.
- The appliance is intended for keeping food stuff and/or beverages in normal household as explained in this instruction booklet. The appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Never use the base, drawers, doors etc. to stand on or as supports.
- Frozen food must not be refrozen once it has been thawed out.
- Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth

## Safety and warning information

and lips.

- To avoid items falling and causing injury or damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.

### **Caution! Care and cleaning**

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, ethereal oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.

### **Installation Important**

- For electrical connection carefully, follow the instructions given in this manual. Unpack the appliance and check if there are damages on it.
- Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In this case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the back of the product should not be

## Safety and warning information

too close to a wall to avoid touching or catching warm parts (compressor, condenser) to prevent the risk of fire, follow the instructions relevant to installation.

- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

### Service

- Any electrical work required to do the servicing of the appliance should be carried out by qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.
  1. If the appliance is Frost Free.
  2. If the appliance contains freezer compartment.

#### Note

Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. (This clause applies only to the EU region.)

# Installing your new appliance

Before using the appliance for the first time, you should be aware of the following tips.



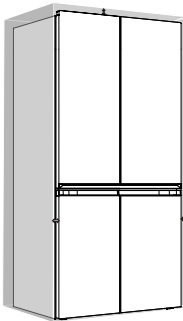
## Ventilation of appliance

In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.

### Suggest:

It is advisable for there to be at least 3mm of space from its side to the wall, at least 5mm from its top. See in follow diagrams. Please refer to the diagrams below.

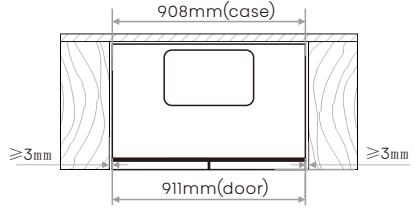
Reserve a gap of more than 5mm on the top side



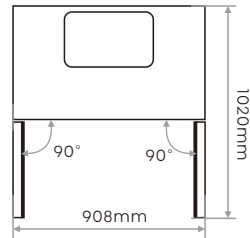
Reserve a gap of more than 3mm on the left side

Reserve a gap of more than 3mm on the right side

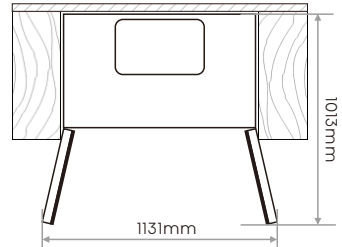
Product size(mm) : 911 × 600 × 1900



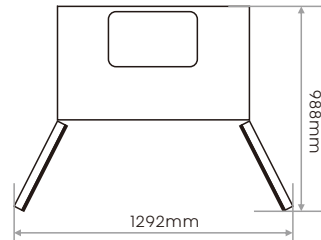
Door closing status for refrigerator in the build-in status



Product size when 90° door opening  
908mm × 1020mm × 1900mm



The total space required for the refrigerator to fully open the door in the build-in status  
1131mm × 1027mm × 1905mm



The total space required for the refrigerator to fully open the door in the non-build-in status  
1292mm × 1027mm × 1905mm

# Installing your new appliance

## Note

This appliance performs well in the climate class from SN to T. It may not work properly if being left at a temperature above or below the indicated range for a long period.

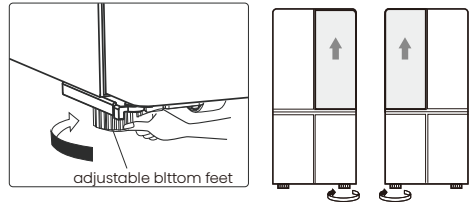
Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

Stand your appliance in a dry place to avoid high moisture damage. Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.

## Leveling of appliance

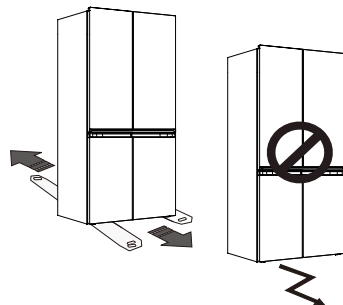
- For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. Please use a suitable spanner.
- To allow the doors to self-close, tilt back the top backwards at about 15mm or 0.5 by turning the adjustable feet.

- Whenever you want to move the appliance, remember to turn the feet back up, so that the appliance can roll freely. Reinstall the appliance when relocating.



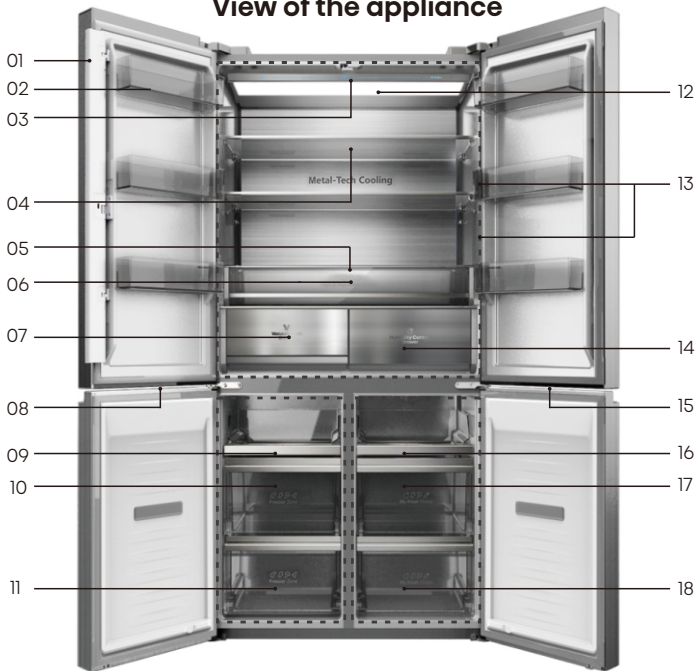
## Warning

- For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator.
- The rollers, which are not castors, should be only used for forward or backward movement. Moving the refrigerator sideways may damage your floor and the rollers.



# Description of the appliance

## View of the appliance



- 01. Rotary separator
- 02. Fridge door rack
- 03. HI-NANO Progress
- 04. Fridge shelf part
- 05. Fresh pantry cover plate
- 06. Fresh pantry

- 07. Vacuum fresh drawer
- 08. Freezer zone LED light
- 09. Freezer upper drawer
- 10. Freezer middle drawer
- 11. Freezer lower drawer
- 12. Fridge zone LED light

- 13. Temperature sensing probe
- 14. Humidity control drawer
- 15. Convertible compartment LED light
- 16. Convertible compartment upper drawer
- 17. Convertible compartment middle drawer
- 18. Convertible compartment lower drawer



### Note

The HI-NANO sterilization and deodorization system runs intelligently and automatically. When it displays 100%, the system can play a good sterilization and deodorization role.

#### Caution!

HI-NANO Progress does not represent the progress of sterilization and deodorization. Due to constant development of our products, your refrigerator may be slightly different from this instruction manual, but its functions and usage remain the same.

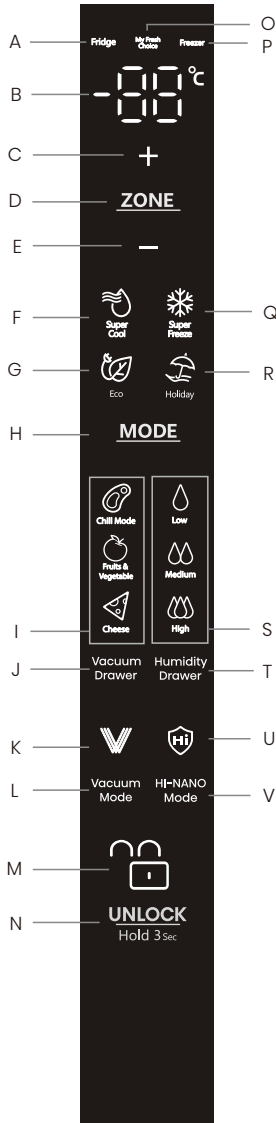
To get the best energy efficiency of this product, please place all shelves, drawers on their original position as the illustration above. This product contains two light source of energy efficiency class G on the top of the refrigerating chamber.

This product contains two defrosting heater, they may not work at the same time, the defrosting power will be less than the rated power.



# Display controls

Use your appliance according to the following control regulations, your appliance has the corresponding functions and models as the control panels showed in the pictures below. When the appliance is powered on for the first time, the backlighting of the icons on display panel starts working. If no button have been pressed and the doors are closed, the backlighting will turn off.



- A. Fridge Compartment Temp Icon
- B. Temperature Icon
- C. Control Key of raising the Temperature
- D. Zone Choice Key
- E. Control Key of lowering the Temperature
- F. Super cool Mode Icon
- G. Eco Mode Icon
- H. Mode Control Key of Refrigerator
- I. Three Modes Icon of Vacuum Drawer
- J. Mode Control Key of Vacuum Drawer
- K. Vacuum Mode Icon
- L. Switch Control Key of Vacuum Mode
- M. Control Panel Lock Icon
- N. Control Panel Lock Key
- O. Convertible Compartment Icon
- P. Freezer Compartment Icon
- Q. Super Freeze Icon
- R. Holiday Mode Icon
- S. Three Modes Icon of Humidity Drawer
- T. Mode Control key of Humidity Drawer
- U. HI-NANO Mode Icon
- V. Switch Control Key of HI-NANO Mode

## Note

- Once the appliance is powered on, all icons on the display panel will be lit for 3 seconds.

# Display controls

- All the icons will go off on the condition of all the keys untouched and all the doors closed for one minute.
- The control panel will light up when the door is open or you touch any button.
- Setting the refrigerator running at high temperature will accelerate food decomposition. For optimum food preservation, we recommend that when starting the refrigerator for the first time, the temperature of fridge is set to 5 °C, and that of the freezer to -18 °C.

## Caution!



The temperature only means the average temperature of the whole refrigerator cabinet. Temperatures inside each compartment may vary from those displayed on the panel, depending on how much food is stored and where the refrigerator is placed. In addition, the actual temperature from higher room and lower room will be different.



## “Control Panel Lock Key”

To unlock the Control Panel, please press and hold “” for 3 seconds, and the icon “” will be illuminated.

Then the Keys on the Control Panel can be operation.



Press and hold “” for 3 seconds or no key operation for 20 seconds to lock the Control Panel. If Control Panel is locked, the icon “” will be illuminated, and none of the keys on the Control Panel work.




In the locked state, it is not possible to adjust the mode or temperature, and it needs to be unlocked before setting.


## Fridge

## “Fridge temperature control”

Press “”, until the icon “” is illuminated.

Press “”, the temperature display area flashes to display the current temperature set in the fridge compartment. After that, touch the key continuously, the temperature will be set according to the following sequence:

2°C→3°C→4°C→5°C→6°C→7°C→8°C

Press “”, the temperature display area flashes to display the current temperature set in the fridge compartment.

# Display controls

After that, touch the key continuously, the temperature will be set according to the following sequence:

8°C→7°C→6°C→5°C→4°C→3°C→2°C






## Note

When setting the temperature of the fridge compartment, if the key is not operated for about 10 seconds, the temperature display will stop flashing, indicating that the setting is effective.


My Fresh Choice

## “My Fresh Choice compartment temperature control”

Press “”, until the icon “” is illuminated.

Press “”, the temperature display area flashes to display the current temperature set in the convertible compartment. After that, touch the key continuously, the temperature will be set according to the following sequence:

-20°C→-19°C→...→0°C→...→4°C→5°C

Press “”, the temperature display area flashes to display the current temperature set in the convertible compartment. After that, touch the key continuously, the temperature will be set according to the following sequence:

5°C→4°C→...→0°C→...→-19°C→-20°C






## Note

When setting the temperature of the convertible compartment, if the key is not operated for about 10 seconds, the temperature display will stop flashing, indicating that the setting is effective.


Freezer

## “Freezer temperature control”

Press “”, until the icon “” is illuminated.

Press “”, the temperature display area flashes to display the current temperature set in the freezer compartment. After that, touch the key continuously, the temperature will be set according to the following sequence:

-25°C→-24°C→...→-18°C→...→-16°C→-15°C

Press “”, the temperature display area flashes to display the current temperature set in the freezer compartment. After that, touch the key continuously, the temperature will be set according to the following sequence:

-15°C→-16°C→...→-18°C→...→-24°C→-25°C

# Display controls



## Note

When setting the temperature of the freezer compartment, if the key is not operated for about 10 seconds, the temperature display will stop flashing, indicating that the setting is effective.




## Note

Super Cool will automatically turn off after a period of time, and the refrigerator will revert to its previous temperature setting.



## “Energy Save”


Press “MODE” repeatedly until the Eco Icon “” appears. The appliance automatically sets the following temperatures:

Fridge compartment: 6°C

Freezer compartment: -17°C




## “Super Cool”

Press “MODE” repeatedly until the Super Cool Icon “” appears.

The Super Cool feature helps to keep food stored in the fridge at the set temperature during periods of high usage, large grocery loads, or temporarily warm room temperatures. The Super Cool feature lowers the temperature in the fridge component to 2°C to cool food faster.



## “Super Freeze”

Press “MODE” repeatedly until the Super Freeze Icon “” appears.

The Super Freeze feature helps to keep food stored in the freezer at the set temperature during periods of high usage, large grocery loads, or temporarily warm room temperatures. The Super Freeze feature lowers the temperature in the freezer component to -31°C to freeze food faster.



## Note

Super Freeze will automatically turn off after a period of time, and the freezer will revert to its previous temperature setting. When selecting the Super Freeze function, ensure there are no bottled in the freezer compartment. Bottles and cans may explode.

# Display controls



## “Holiday”

If leaving the appliance for a long period of time, you can switch the appliance over to the holiday mode.

### Important!

Do not store any food in the fridge compartment during this time.

Press “” repeatedly until the Holiday Icon “” appears. The appliance automatically sets the following temperatures:

Fridge compartment: 15°C

Freezer compartment: -18°C




### Note


If the MODE button is pressed continuously, the refrigerator mode will cycle between Energy Save-Super Cool-Super Freezer-Holiday four modes, and the corresponding mode icon will flash. After 10 seconds of no button operation, the setting will take effect, and the current mode icon will be illuminating.


When setting the refrigeration and freezing temperature, the relevant mode functions will exit, and the mode indicator icon will turn off.



## “Vacuum Mode”


Press “”, you can turn on or off the vacuum function.

When the Vacuum Mode turn on, the Icon “” will be illuminated.

When the Vacuum Mode turn off, the Icon “” will be extinguished.



## “HI-NANO Mode”

When the Icon “” is on it indicates that the ion system is running. The functional ions are releasing from the ionizer and perform the sterilization and deodorization function.



### Note

When the icon “” is extinguished, it will be illuminated after press the icon “”, and the ion sterilization system will be automatically run.

## “Door Open Alarm”

If a door is open for longer than 1 minutes, an alarm will sound to alert you. The alarm will sound 3 times every minute for 9 minutes.

To turn off the alarm, close all doors completely.

# Using your appliance

This section tells you how to use most of the useful features. We recommend that you read through them carefully before using the appliance.

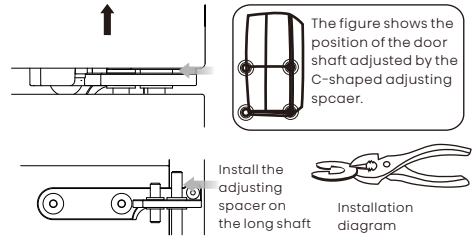
## 1. Adjust the door

- When you found the doors are not at the same level, you can use adjusting spacer to adjust the fridge doors. Only the fridge door can be adjusted. For example, you can install the adjusting spacer on the long shaft above the left middle hinge when the R2 door is higher than the R1 door. You can install the adjusting spacer on the long shaft above the left lower hinge when the V door is higher than the F door.



### Note

- When the door body is loaded with too much food, there may be some sinking. After using it for a period of time, it reaches a stable state, which is a positive situation. If there is a need to adjust the height of the left and right door bodies, it is recommended that users use a C-shaped spacer to adjust after using it for a period of time.
- After adjusting the left and right door bodies, please check whether the opening and closing of the door body and the rotation of the rotary separator on the door are normal before use.



## 2. Using your fridge compartment

- The fridge compartment is suitable to store food and beverages that do not need to be frozen. For food that needs to be stored for a short period of time or vegetables and fruits that need to be eaten at any time can be stored in the fridge compartment.



### Caution








Never close the refrigerator door while the shelves, crisper and/or drawer are extended. It may damage both them and the refrigerator.

## Glass shelves and Door racks

- The refrigerator compartment is provided with several glass shelves and several different door racks, which are suitable for the storage of eggs, canned liquid, bottled drinks and packed food. They can be placed at different heights according to your need. But do not place too many heavy things into racks. Before you lift up the door shelf vertically, please take the food out.

# Using your appliance

## Humidity Control Drawer

- There are three operating modes for the Humidity Control Drawer for you to choose from.
- When the control panel is unlocked, press “” continuously, the operating mode will cycle between Low humidity “” -Medium humidity “” and High humidity “” three modes, and the corresponding mode icon will flash. After 10 seconds of no button operation, the setting will take effect, and the current mode icon will illuminated.
- “” Suitable for storing leafy vegetables and high moisture fruits, such as spinach, grapes, kiwi fruit, apples, etc.
- “” Suitable for storing spherical vegetables and fruits, such as winter melon, watermelon, citrus, tomatoes, etc
- “” Suitable for storing milk powder, dried seafood, and grains, etc.



### Note








- When the Holiday mode, the humidity control drawer function is turned off, and the corresponding icon is extinguished. After exiting the Holiday mode, the normal function is restored.
- When the fridge door or the Humidity Control Drawer is

opened, and the refrigerator is not working properly, the humidity in the Humidity Control Drawer cannot meet the requirements.

- When the Humidity Control Drawer is set to low humidity function for a long time, or the fridge compartment is set to a low temperature (such as 3 °C or 2 °C), in order to meet the humidity requirements, the temperature of the Humidity Control Drawer will be lower than 0 °C. Please try to store dry materials as much as possible, as other food may be frozen. To ensure storage efficiency, please avoid placing food close to the sensor and ensure that the food does not block the air outlet.
- Please choose the appropriate mode based on the type of food being added. If the mode cannot be selected properly, there may be problems with fruits and vegetables being air dried or dry goods being damp.
- When storing dry goods, please do not put high humidity foods such as vegetables and fruits in order to avoid moisture. When storing food with a strong odor, be sure to use sealed containers or cling films for storage to avoid cross flavoring.

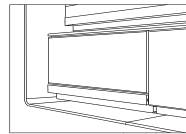
# Using your appliance

## Vacuum Fresh Drawer

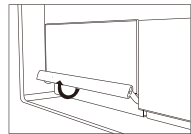
- There are three operating modes for the Vacuum Fresh Drawer for you to choose from.
- When the control panel is unlocked, press “” continuously, the operating mode will cycle between Chill Mode “” -Fruits and Vegetable mode “” and Cheese mode “” three modes, and the corresponding mode icon will flash. After 10 seconds of no button operation, the setting will take effect, and the current mode icon will illuminated.
- “” Suitable for storing fish, meat, and other fresh products consumed on the same day.  
“” The temperature is basically consistent with the current set temperature in the fridge compartment, suitable for storing vegetables and fruits.  
“” Suitable for storing mother and baby foods that can be consumed in the short term, such as baby complementary foods, milk powder, etc.  
When the Holiday mode, the Vacuum Fresh Drawer function is turned off, and the corresponding icon is extinguished. After exiting the Holiday mode, the normal function is restored.

## Steps for using the vacuum fresh drawer

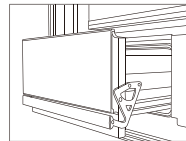
- Step1, Initial state.
- Step2, Raise the handle control lever.
- Step3, After the air enters and the pressure inside and outside is balanced, gently pull it out.
- Step4, Remove the required items.
- Step5, gently pull in the vacuum drawer.
- Step6, Press down and lock the control lever to automatically activate the vacuum pumping function.



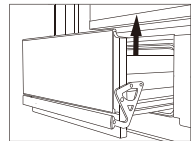
Step 1



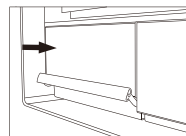
Step 2



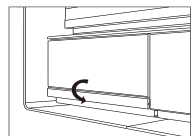
Step 3



Step 4



Step 5



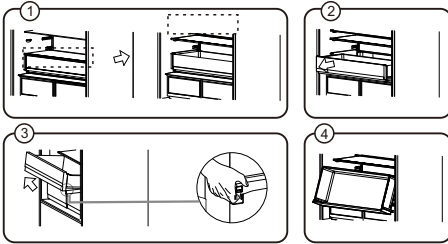
Step 6



# Using your appliance

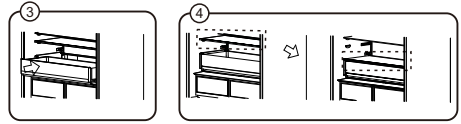
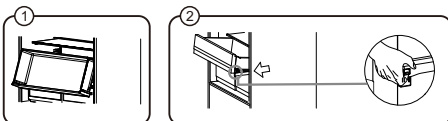
## Disassembly of the fresh pantry

- 1. Move the fresh pantry cover plate to the upper shelf adjustment position.
- 2. Pull the fresh pantry to its maximum stroke.
- 3. Lift the front of the fresh pantry up to disengage the mounting holes on both sides from the plastic clips on the guide rail.



## Installation of the fresh pantry

- 1. Rotate the drawer up 70 degrees and place it diagonally downwards from the refrigerator.
- 2. Pull out the guide rail stroke to the maximum stroke. Insert the ends of the support ribs on both sides of the drawer into the clips on the back of the guide rail. Clip the installation holes on both sides of the front end of the drawer onto the plastic clips on the guide rail.
- 3. Push the drawer back into its original position.

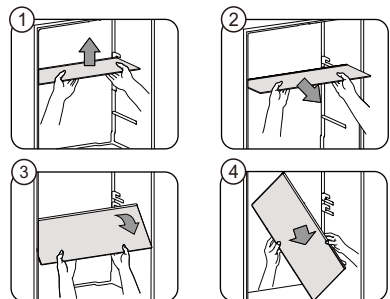


## Disassembly and installation of the fridge shelf part

- Lift the rear end of the shelf upwards.
- Pull the shelf horizontally in the direction shown in the figure until it disengages from the guide rail.
- Pull the shelf horizontally in the direction shown in the figure until it disengages from the guide rail
- Rotate the shelf part at a certain angle in the direction shown in the figure and take it out.

### Note

When disassembling the shelf, ensure that the door body rotates to the maximum angle to prevent the shelf from damaging the refrigerator.



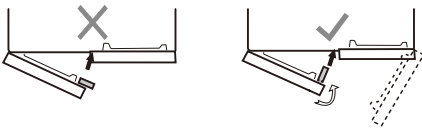
# Using your appliance

- There is a rotary separator on the left-hand side refrigerator compartment door.
- When closing the left-hand door, the rotary separator folds behind the right-hand door joining the two doors.
- The temperature of the frame is controlled to help prevent moisture from developing on the mullion.
- The temperature of the surface may be warm, which is normal, and will not affect the performance of the refrigerator.



## Note

Before closing the left-hand door, make sure the rotary separator is folded inward. If the rotary separator is pulled outward it may become damaged when you try to close the door.



## 3. Using your freezer compartment

The freezer compartment is suitable for storage of foods required to be frozen, such as meat, fish, ice cream and other perishable items.

### Caution!

Ensure that bottles are not left in the freezer for longer than needed as freezing may cause the bottle to break. Bottled or canned liquid are at risk of exploding caused by volume expansion and so should not be stored in the freezer compartment.

# Cleaning and care

- For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly (at least every two months).

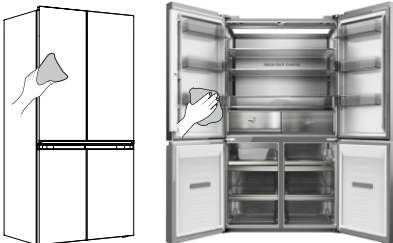
## Warning

- The appliance must not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains socket.

## Exterior cleaning

To maintain good appearance of your appliance, you should clean it regularly.

- Wipe the digital panel and display panel with a clean, soft cloth.
- Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.
- Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.



## Warning

- Do not use sharp objects as they are likely to scratch the surface.
- Do not use Thinner, Car detergent Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

## Interior cleaning

- You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. You can remove the drawers and shelves for a more thorough clean.
- Wipe the inside of the freezer with a weak solution of bicarbonate of soda, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets.
- Thoroughly dry all surfaces and removable parts before putting them back into place.

## Door seals cleaning

- Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash the seals with a mild detergent and warm water. Rinse and dry them thoroughly after cleaning.

# Helpful hints and tips

## Energy saving tips

We recommend that you follow the tips to save energy.

- Try to avoid keeping the door open for long periods in order to conserve energy.
- Ensure the appliance is away from any sources of heat ( direct sunlight, electric oven or cooker etc.)
- Don't set the temperature colder than necessary.
- Don't store warm food or evaporating liquid in the appliance.
- Place the appliance in a well ventilated, humidity free room. Please refer to the installing your new appliance chapter.
- The description of appliance diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

## Hints for fresh food refrigeration

- Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.
- Do cover or wrap the food, particularly if it has a strong flavor.
- Place food properly so that air can circulate freely around it.

## Hints for refrigeration

- Meat (All Types) Wrap in polythene food: wrap and place on the glass shelf above the vegetable drawer. According to food storage times and dates which are suggested by manufacturers.
- Cooked food, cold dishes, etc: They should be covered and may be placed on any shelf.
- Fruit and vegetables: They should be stored in the special drawer provided.
- Butter and cheese: Should be wrapped in airtight foil or plastic film wrap.
- Milk bottles: Should have a lid and be stored in the door racks.

## Hints for freezing

- When first starting-up or after a period out of use, let the appliance run at least 2 hours on the higher settings before putting food in the compartment.
- Prepare food in small portions to enable it to be rapidly and completely frozen and make it possible to subsequently thaw only the quantity required.
- Wrap up the food in aluminum foil or polyethylene food wraps which are airtight.
- Do not allow fresh, unfrozen food to touch the food which is already frozen to avoid partial defrosting.

# Helpful hints and tips

- It is recommended to label and date each frozen package in order to keep track of the storage time.

## Hints for fresh food refrigeration

- Ensure that frozen food has been stored correctly by the food retailer .
- Once defrosted, food will deteriorate rapidly and should not be re-frozen.
- Do not exceed the storage period indicated by the food manufacturer.

## Switching off your appliance

- If the appliance needs to be switched off for an extended period, the following steps should be taken to prevent mould on the appliance.
  1. Remove all food.
  2. Remove the power plug from the mains socket.
  3. Clean and dry the interior thoroughly.
  4. Ensure that all the doors are wedged open slightly to allow air to circulate.

# Troubleshooting

If you experience a problem with your appliance or are concerned that ine appliance is not functioning correctly, you can carry out some easy checks before calling for service, please see below. You can carry out some easy checks according to this section before calling for service.



## Warning

Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where you purchased the product.

Problem	Possible cause & Solution
Appliance is not working correctly	Check whether the power cord is plugged into the power outlet properly.
	Check the fuse or circuit of your power supply, replace if necessary.

# Troubleshooting

Problem	Possible cause & Solution
Appliance is not working correctly	The ambient temperature is too low. Try setting the chamber temperature to a colder level to solve this problem.
	It is normal that the refrigerator is not operating during the automatic defrost cycle, or for a short time after the appliance is switched on to protect the compressor.
Odours from the compartments	The interior may need to be cleaned.
	Some food, containers or wrapping cause odours.
Noise from the appliance	<p>The sounds below are quite normal:</p> <ul style="list-style-type: none"> <li>• Compressor running noises.</li> <li>• Air movement noise from the small fan motor in the freezer compartment or other compartments.</li> <li>• Gurgling sound similar to water boiling. Popping noise during automatic defrosting.</li> <li>• Clicking noise before the compressor starts.</li> </ul>
	<p>Other unusual noises are due to the reasons below and may need you to check and take action:</p> <ul style="list-style-type: none"> <li>• The cabinet is not level.</li> <li>• The back of appliance touches the wall.</li> <li>• Bottles or containers knocking against each other.</li> </ul>
The motor runs continuously	<p>It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances:</p> <ul style="list-style-type: none"> <li>• Temperature setting is set colder than necessary.</li> <li>• Large quantity of warm food has recently been stored within the appliance.</li> <li>• The temperature outside the appliance is too high.</li> <li>• Doors are kept open too long or too often.</li> <li>• After your installing the appliance or it has been switched off for a long time.</li> </ul>

# Troubleshooting

Problem	Possible cause & Solution
A layer of frost occurs in the compartment	<p>Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation.</p> <ul style="list-style-type: none"> <li>• Ensure the door can be fully closed . To remove the frost, please refer to the cleaning and care chapter.</li> </ul>
Temperature inside is too warm	<p>You may have left the doors open too long or too frequently;</p> <ul style="list-style-type: none"> <li>• Or the doors are kept open by some obstacle;</li> <li>• Or the appliance is located with insufficient clearance at the sides, back and top.</li> </ul>
Temperature inside is too cold	<p>Increase the temperature by following the “Display controls” chapter.</p>
Doors can't be closed easily	<p>Check whether the top of the refrigerator is tilted back by 10-15mm to allow the doors to self close, or if something inside is preventing the doors from closing.</p>
Water drips on the floor	<p>The water pan (located at the rear bottom of the cabinet) may not be properly leveled, or the draining spout underneath the top of the compressor depot may not be properly positioned to direct water into this pan, or the water spout is blocked , or the water is not fully inserted into the connector.</p> <ul style="list-style-type: none"> <li>• You may need to pull the refrigerator away from the wall to check the pan and spout and connector.</li> <li>• Check if the refrigerator is power-off for a long time, this may cause the ice in the bucket to melt into water, and flow to the floor.</li> </ul>
The light is not working	<ul style="list-style-type: none"> <li>• The LED light may be damaged. Refer to replace LED lights in cleaning and care chapter.</li> <li>• The control system has disabled the lights due to the door being kept open too long, close and reopen the door to reactivate the lights.</li> <li>• For product with light, light source is replaceable only by qualified engineers.</li> </ul>

# Disposal of the appliance

It is prohibited to dispose of this appliance as household waste.

## Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.


## Before disposal of the appliance

1. Pull out the mains plug from the mains socket.
2. Cut off the power cord and discard with the mains plug.



### Warning

Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

Correct Disposal of this product	
	<p>This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.</p>



# Disposal of the appliance

To avoid contamination of food, please respect the following instructions

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible draining systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.
- One-, two- and three-star compartments are not suitable for the freezing of fresh food.

Order	Compartments type	Target storage temp.[°C]	Appropriate food
1	Fridge	+2~+8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods which are not suitable for freezing.
2	(***)*-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months ,the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	***-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition),are not suitable for frozen fresh food.
4	Wine	+5~+20	Red wine, white wine, sparkling wine etc.

# Disposal of the appliance

Order	Compartments type	Target storage temp.[°C]	Appropriate food
5	**-Freezer	≤-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 2 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
6	*-Freezer	≤-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 1 month, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
7	0-star	-6~0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably not later than 3 days). Partially packed/wrapped up encapsulated processed foods (non-freezable foods).
8	chill	-3~+3	Fresh/frozen pork, beef, chicken, freshwater aquatic products, etc.(7 days below 0 °C and above 0 °C is recommended for consumption within that day, preferably no more than 2 days). Seafood (less than 0°C for 15 days, it is not recommended to store above 0°C).
9	Fresh Food	0~+8	Fresh pork, beef, fish, chicken, cooked food, etc. (Recommended to eat within the same day, preferably no more than 3 days).

# Disposal of the appliance



Please store different foods according to the compartments or targeted storage temperature of your purchased products.

- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.



Food needs to be packed in bags before putting into the refrigerator, and liquids need to be packed in bottles or capped containers to avoid the problems because that the product design structure is not easy to clean.



**Hisense UK Ltd**

Ground floor Munroe Court

White Rose Office Park

Millshaw Park Lane

Leeds LS11 0EA